

THE UPPER EDEN MEDICAL PRACTICE

Patient Notice

Practice Boundary Revision

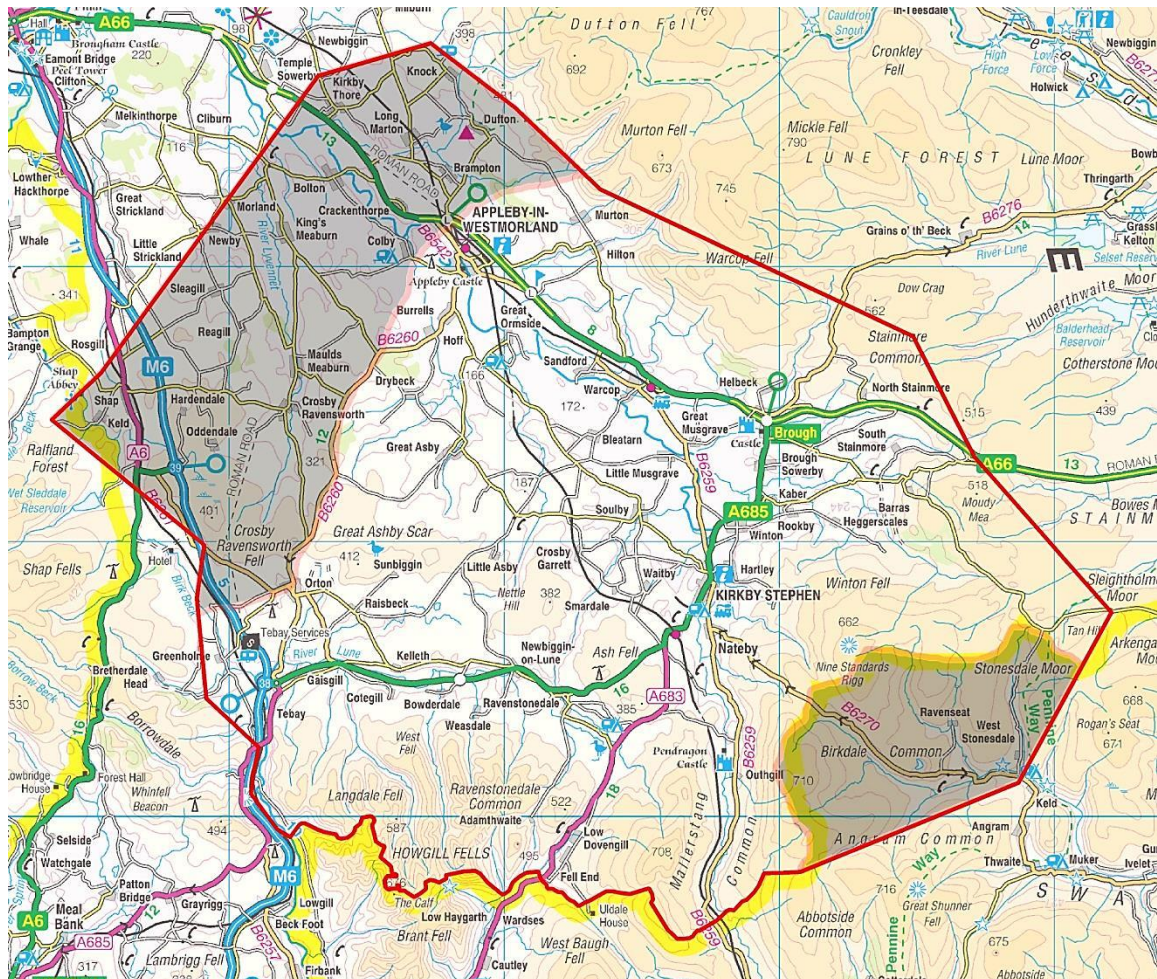
Dear Patient

In accordance with guidance provided by NHS England, the Upper Eden Medical Practice is proposing a change to our existing boundary. These changes will form an inner boundary and the existing boundary will be retained as an outer boundary. The map titled 'Proposed Boundary Revision' below shows the proposed new inner boundary, with the outer boundary located in the shaded areas.

Please rest assured that the proposed change will have no impact on patients currently registered with the practice and you will continue to receive the same high standard of care and access to services.

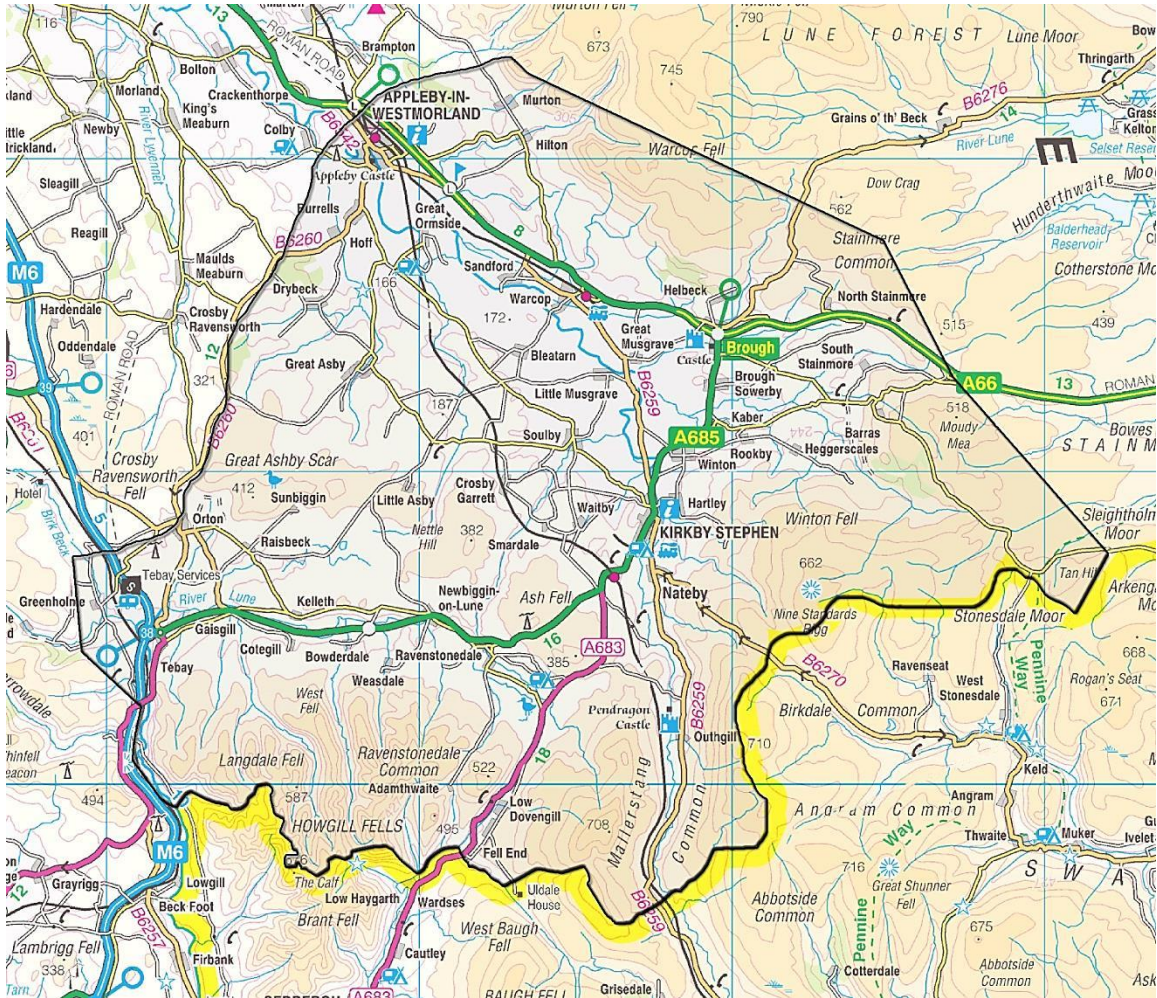
However, if existing patients subsequently move outside the new inner boundary, they would be asked to register with a new GP practice closer to where they live. Furthermore, new patients would also no longer be accepted from the area within the outer boundary (shaded areas below).

Proposed Boundary Revision



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New Boundary



Please also see the FAQ's below, which may help to address some of the questions or concerns you may have.

FAQ's

What does this mean for me as a patient?

Please rest assured that the proposed change will have no impact on patients currently registered with the practice. Existing patients would only be affected if they moved outside the new boundary area, whereupon they would be asked to register with a practice closer to their new home address.

What area will the change affect?

The changes will affect the shaded areas on the 'Proposed Boundary Revision' map above. However, as previously stated all existing patients in this area will not be affected by the boundary revision. Patients will only be affected should they subsequently move beyond the new boundary area in the future.

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Why is this being done?

The area we propose to reduce is currently also covered by Temple Sowerby, Appleby and Shap GP Practices. Due to our location, home visits at the extremities of our boundary results in our GP's being away from the Practice for hours at a time, which unfortunately isn't sustainable or safe. Furthermore, from a health and safety perspective, it would be far better for the patient if a GP was able to attend in less time, due to their GP Practice being closer to where they live.

In addition, with new houses scheduled to be built in Kirkby Stephen over the next few years, we are likely to receive an increase of local patients to our patient list and this would be difficult to sustain, given the wide geographical area of our existing boundary.

What if we move outside the practice area?

NHS England recommends that it is generally better to register with a practice closer to where you live. Community care teams are set up to provide care to the local area and as the complexity of care provision increases, being familiar with a local team and your GP practice becomes increasingly important in order to ensure continuity of care and effective collaborative working.

However, if you have moved just outside the boundary and would still like to be considered to remain with the practice, please write to the Practice Manager with your reasons and each case will be given due consideration by the GP Partners.

What if I have further questions or concerns?

If you have any further questions or concerns, please contact our Practice Manager, Andrew Pearce at the Practice on 017683 71369.

Alternatively if you would prefer to contact us in writing, please address your correspondence to Andrew Pearce, Practice Manager, Upper Eden Medical Practice, Silver Street, Kirkby Stephen, Cumbria CA17 4RB

Please be advised that the above notice is also available via our website at www.upperedenmedicalpractice.co.uk and also via our Facebook page at www.facebook.com/upperedenmedicalpractice.

Please note that all queries or concerns must be received by Friday 27th September 2019. Following this deadline, our final application and engagement information will be submitted to NHS England for their final approval.

Thank you

GP Partners

Upper Eden Medical Practice